



## 5 RINGS TELECOM LTD

### Privacy Policy

#### 1. Definitions

"5 Rings Telecom", "we", "us" and "our" means 5 Rings Telecom Limited a limited company incorporated in England and Wales, under registration number 6074158 whose registered office is One Jubilee Street, Brighton, East Sussex BN1 1GE and by whatever trading name(s) may be used from time to time. We are registered for VAT purposes under registration number 902 3507 61. We are also registered with the Information Commissioner in compliance with the Data Protection Act 1988 under registration number Z9980795.

"you" and "your" means any visitor to this site and any customer of 5 Rings Telecom.

#### 2. Background

5 Rings Telecom is committed to ensuring that your privacy is protected. This privacy policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

#### 3. The information we collect and how we use it

- 3.1 When you apply to become a customer of ours we need to know your name, postal address, e-mail address, telephone number and credit details. If the application is on behalf of a limited company we also need to know the company's full registered name, company registration number, registered office and VAT registration number (if applicable).
- 3.2 We gather this information to allow us to process your registration, process any orders you may make and to provide any services that we have agreed to provide to you. The relevant information is then used by us, our agents and sub-contractors to provide you with statements of your account, to provide and to communicate with you on any matter relating to the conduct of your account and the provision of the service in general.
- 3.3 We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us develop the website and our services and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.
- 3.4 From time to time we may provide your information to our customer service agencies for research and analysis purposes so that we can monitor and improve the services we provide. We or our agents and sub-contractors may contact you by post, e-mail or telephone to ask you for your feedback and comments on our services.
- 3.5 We may also wish to provide you with information about special features of our website or any other service or products we think may be of interest to you. If you would rather not receive this information, please send a blank e-mail message to [enquiries@5ringstelecom.co.uk](mailto:enquiries@5ringstelecom.co.uk).
- 3.6 We may also want to provide you with related information from third parties we think may be of interest to you. If you would rather not receive this information, please send an e-mail to [enquiries@5ringstelecom.co.uk](mailto:enquiries@5ringstelecom.co.uk).
- 3.7 We may also provide your information to carefully selected third parties whose products or services we believe may be of interest to you. If you do not wish us to disclose your information in this way, please send an e-mail to [enquiries@5ringstelecom.co.uk](mailto:enquiries@5ringstelecom.co.uk).

#### 4. How we protect your information

- 4.1 The internet is not a secure medium. As such we do not collect personal data via the internet.
- 4.2 We also keep your information confidential. The internal procedures of 5 Rings Telecom cover the storage, access and disclosure of your information.

#### 5. Sale of business

If this business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

#### 6. Updating your details

If any of the information that you have provided to 5 Rings Telecom changes, for example if you change your e-mail address, name or payment details, please let us know the correct details by sending an e-mail to [enquiries@5ringstelecom.co.uk](mailto:enquiries@5ringstelecom.co.uk) or by sending a letter to Findale House, 151 Findon Road, Worthing, West Sussex BN14 0BQ.

## **7. Your consent**

By submitting your information you consent to the use of that information as set out in this policy. If we change our privacy policy we will post the changes on this page, and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. Continued use by you of our services will signify that you agree to any such changes.

## **8. How to contact 5 Rings Telecom**

We welcome your views about our website, our services and our privacy policy. If you would like to contact us with any queries or comments please send an e-mail to [enquiries@5ringstelecom.co.uk](mailto:enquiries@5ringstelecom.co.uk).



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