



## What makes VoIP different from a traditional telephone system?

**OK, let's cut through the jargon!** VoIP (Voice over Internet Protocol) is basically just another way to make a telephone call. Rather than using the traditional copper lines that come into your building or home, VoIP enables you to make telephone calls over the internet using a broadband connection. Until a few

years ago this technology was regarded as unreliable and expensive. This is no longer the case and now **8 out of 10 new telephone systems are based on VoIP technology. Isn't it about time you had a look to see what all the fuss is about?**

## Why choose VoIP for your business?

- **VoIP is extremely cost-effective**

- Typically VoIP systems are around 30% cheaper than traditional systems. You also benefit from NO maintenance charges (saving £250-£500 per site, per year)
- Free calls between all your sites and all other customers on the 5 Rings VoIP system

- **The last telephone system you'll ever need to buy**

- The system is software based, therefore updates are automatic and free of charge

- **Mobility and flexibility**

- You can use your phone (and your phone number) anywhere in the world and it acts as your landline
- Answer your landline calls on any device: desk phone, iPhone, Android PC, tablet etc.

- The system is easily and instantly scalable without the need to install new lines
- Should you need to relocate, the process is simple and your numbers simply move with you

- **Huge range of standard features**

- Free voicemail, voicemail-to-email, Caller ID & Name Display, Call Waiting, Follow-me / Call Divert, 3-Way Conferencing, Manager / PA facilities
- The system also has huge flexibility for Call Routing and Hunt Groups along with other advanced features such as Call Recording.

Call us now to discuss your requirements – **0844 576 0550**

HEAD OFFICE:

Unit 14, Triangle Business Centre, 95 Commerce Way, Lancing Business Park, BN15 8UP

Offices in Worthing and St Albans



## FAQ's about VoIP Systems:

- **Is it hassle to switch to a VoIP system?**

**No**, the process is very straightforward. All your existing numbers can be ported to the new system

- **What happens if we have a power cut?**

Don't worry. Unlike traditional systems, you will never miss a call. Should the worst happen and your site loses power, your calls automatically go to voicemail and your messages are emailed to you.

- **Can the system send overflow calls to another site if all my staff are on the phone?**

**Yes**, the system can be set up to do this, in fact your call routing options are almost limitless. The key advantage of the VoIP system is that we can make changes instantly and remotely which means you can try things in different ways to see what works the best for you

- **Are calls more expensive using the VoIP system**

**No**, we offer the same competitive call rates across traditional lines and our VoIP systems

- **Do 5 Rings really have no contracts?**

**Yes**, our customers can leave us at any time without penalty, giving just 30 days' notice

Call us now to discuss your requirements – **0844 576 0550**

HEAD OFFICE:

Unit 14, Triangle Business Centre, 95 Commerce Way, Lancing Business Park, BN15 8UP

Offices in Worthing and St Albans